

'Top Deck' 19 Chute Lane, Gorran Haven, St Austell, Cornwall, PL26 6NU

Booking and Payment Terms:

To make your booking, please confirm by email. Following confirmation of availability from the owner, please return with a non-refundable rental deposit of 33.33% of the full period rental. Payment preferred via Internet Banking. Bank details will be given at the time of booking.

By your email confirmation together with your deposit or full amount paid, you warrant that you are over 18 and have the authority of all persons who will use the property during your stay. You will also indemnify the Owner against all loss and damage arising directly or indirectly to the property and its contents from any act or omission by yourself or any person accompanying you. All holiday tenants will remain jointly and severally responsible for breakages and or damage at the premises.

A further non-refundable deposit of 33.33% of the full rental is due at 12 (twelve weeks). The balance is due at 6 (six) weeks before arrival.

If any payments are not made when due, time being of the essence, the booking may be treated as cancelled. Receipts and confirmations will all be dealt with by email through the initial email address given.

The owners reserve the right to terminate the agreement without refund of money if the behaviour of any holidaymaker is considered unacceptable or if the number of occupants exceeds that stated at the time of the booking.

It is a condition of your booking that the total number in your party shall not exceed the number stated at the time of the booking or the capacity of the property, as advertised. Top Deck normally sleeps 6 + cot. (Additional two (Sofa-bed) strictly on request prior to booking)

We Provide:

Linen and towels, including beach towels, are supplied. A cot (please bring your own **cot** linen, pillow, etc.). A highchair can also be provided, again at no extra cost. we can also provide toddle sitting aids (strapped to dining chair).

Keys

Keys are obtainable from the key safe at the main entrance. (Code to be supplied before arrival). **On departure, please remember to lock 'Top Deck' back and front and return keys to the key safe, scrambling the KeySafe code.**

Dogs: Dog-Friendly From July 2026

Please call us to ensure acceptance of dogs before booking. To keep stays comfortable for everyone - two-legged and four-legged - we ask families bringing dogs to follow these simple rules:

- **Well behaved/trained dogs only** - friendly, calm, and used to being around children and other dogs.
- **Up to two dogs per booking** - unless agreed with us in advance, please call us.
- **Dogs stay off furniture** - including beds and sofas, to keep everything fresh for all guests.
- **Bring your own dog bedding** - we don't provide blankets or crates.
- **Never leave dogs unattended** - inside or outside the property.
- **Clean up after your dog** - including the garden and any outdoor areas.
- **Keep dogs on leads** - around the property and village paths; beaches may have seasonal rules.
- **Towel off sandy paws** - please use your own towels before allowing dogs inside.
- **Report any damage** - accidents happen; we just ask to be told promptly.

Safety:

Important - Please Note: Please do not leave children unattended in or around the barbecue area.

Smoking is not allowed inside the property

Because of the fire risk and damage to furnishings, **do not use candles** inside the property.

The owners shall not be liable for any accident, damage, loss, injury, expense, or inconvenience, whether to person or property, arising out of the booking contract.

General T&C

When you book your holiday, you are entering into a legally binding contract. If you have to cancel or cut short your holiday for whatever reason, then under the law, you will remain liable for the agreed rental payment. (At our absolute discretion, this may be reduced if we are able to find a replacement holiday letting.) In your best interests, we therefore strongly advise that you take out **Holiday and Cancelled Booking Insurance** to safeguard your holiday.

The owners reserve the right in the case of exceptional circumstances to cancel any booking at any time and return any sums which have been paid in advance in full and final settlement.

Lettings are usually every seven days:

- and run **strictly from after 4.00 pm arrival time and departure by 10.00 am.**
- Normally Saturday to Saturday, but we will consider other changeover days. Please call to check.
- We will also consider shorter stays (3, 4, 5, or 6 days). Please call to check.

Fees/deposits are non-refundable. Any exception will be at the absolute discretion of the Owner.

Payment of the Rental Deposit will be deemed as acceptance of these terms and conditions.

Have a lovely holiday. Please leave 'TopDeck' in the clean and tidy condition you found it.

Thank you.

Peter Vernon

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<https://www.gorranhavenholidays.com/>

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